



**ELECTROSHIELD
SAMARA**
Powering your future

ELECTROSHIELD SAMARA IS A PART OF INTERNATIONAL COMPANY SCHNEIDER ELECTRIC, THE GLOBAL LEADER IN ENERGY MANAGEMENT AND AUTOMATION



QUALITY POLICY

Keeping the leadership traditions in the production and delivery of electric equipment and related services to the biggest Russian and foreign companies Electroshield Samara is committed to maintain and continuously improve the management system and its effectiveness following the principles:

- Provide outstanding solutions, products and services.
- Comply with legal and corporate requirements, meet the requirements and expectations of customers and partners.
- Communicate with customers proactively and transparently.
- Respond professionally and promptly to all comments and wishes of the customers.
- Develop autonomy, competence and accountability of people.
- We plan, control and relentlessly improve our activity with business process excellence tools and methodologies.
- Encourage initiative and support the efforts of our people to improve the existing processes.

We strive to produce reliable, safe and usable products

We develop an exemplary customer-centric culture

We empower and train our people to make no compromise on quality

The ultimate measure of quality is customer satisfaction.

President

Vladimir SHATUNIN

MARCH, 2019

